



products

Maintenance Guidance for Products

Guidance for Cleaning & Care of Finishes

Following correct installation of the product there should not be a requirement for mechanical or installation maintenance to it. However it is wise to periodically undertake a visual inspection of the installation to ensure that the screws or fixings have not worked loose or undone. If they have, attend to the problem immediately.

CLEANING AND MAINTENANCE SHOULD BE UNDERTAKEN REGULARLY AS DETAILED

Polished Brass

All tube is unlacquered, we can lacquer on request. Please check your Sales Acknowledgment if unsure whether your items are lacquered or not. We recommend that brass handles and products that are in high wear areas are not lacquered which means that they will need to be regularly cleaned with a proprietary metal cleaner such as Brasso to maintain their high luster. An application of wax polish will inhibit tarnishing, however the amount of protection given is dependent upon the atmospheric conditions surrounding the installation.

Polished Brass Lacquered

Not suitable for items in areas of high use. Our lacquer is an electrophoretic stove dried lacquer which will wear and scratch when in contact with metal, jewellery etc. Maintenance should consist of wiping with a soft and slightly damp cloth only. No abrasive cleaners or chemicals should be applied.

Chrome Plate on Brass and Stainless Steel

These finishes require cleaning with a damp cloth dipped in soapy water to remove dirt and grime, drying off with a dry cloth. Any persistent marks that are difficult to remove should be polished away using a proprietary cleaner such as chrome cleaner or similar.

Chrome Plate on Mild Steel

Should be treated as described above but care should be taken not to use a wet cloth as the base material is ferrous and will rust if in contact with moisture or used in a damp atmosphere. Cleaning and maintenance in areas where mild steel products are situated should be considered, e.g. mopping floor etc.

Brass Dye Lacquered

This finish is a decorative finish only and may wear over time. Cleaning should be with a soft dry cloth only.

Aluminium

Anodised aluminium is a resilient finish to aluminium extrusions. It can become stained by handling from persons with a more acidic perspiration than usual and may well pick up atmospheric dust and dirt. If this occurs we recommend wiping down with a cloth dipped in soapy warm water and then drying off with a soft dry cloth. Abrasive or grit like cleaners should not be used on anodised finishes, they will turn surface dull and damage the base metal. For matt anodised finishes, in order to protect the colour of the finish, items should be cleaned in cool water.

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Powder Coat

'Polyester power coat' requires regular maintenance. It is recommended that the coating is cleaned with a damp soft cloth dipped in a solution of mild detergent (eg washing up liquid) and water. If the coating becomes damaged in any way and the base material is revealed immediate repair should be carried out. In areas of high atmospheric pollution it is advisable to maintain the coating at more regular intervals.

Rope

Maintenance should be carried out by simply washing in warm water with a small amount of fabric detergent added. It may be that slight shrinkage of the rope will occur. If dry cleaned, the rope should be thoroughly dried and all traces of cleaning agent removed prior to re-installation.

Draylon Rope

Dust should be removed frequently with a soft brush - first against the lay of the pile and then the other way to smooth it. It is not washable, a damp cloth with warm water can be used carefully. Do not Use a coarse brush. Do not put near direct heat.

Retractable Strap

To clean, regularly wipe with a slightly damp cloth. The strap itself may crease if folded - when linked to an end post or wall end, the strap should straighten.

Joinery with Melamine or Lamination Surfaces

General purchase furniture polish should be used with a soft cloth. Moisture should be avoided on the edges of products so to avoid swelling and distortion.

Joinery with Lacquered and Painted Finishes

Again furniture polish should be used with a soft cloth. Damp cloths can be used but caution taken when cleaning the edges and joints. Avoid placing sharp and hot objects on the surface. If scratches appear through wear, wax can be applied over the varnish. Always read the guidance and instructions when using products to maintain the finish and appearance.

PLEASE ALSO REFER TO OUR WEBSITE DOWNLOAD AREA FOR TECHNICAL MANUALS AND CAD DRAWINGS

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